

# User Registration

Required that you use Internet Explorer as your web browser.

UtilityTrakR™

Resident Login Page

This site is for authorized residents only.  
Please login to access features on this site.

[New User Registration](#)

Username

Password

Login

[Forgot Username or Password](#)

[Need Help? \(Login Instructions\) click here](#)

Powered By **Sternik** © UtilityTrakR™ 6.0 Sternik Systems Inc.

Click on New User Registration.

# User Registration

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User Registration

Go Back

**Security Code**   
*The Security Code is case sensitive and must be entered exactly as it appears on your invoice.*

**Email Address**   
*Please provide a valid email address. We will send a verification email to your email account.*

**Confirm Email**   
*Re-enter your email address for confirmation.*

[Send Verification Email](#)

**Instructions**

\* Once you've received a verification email, click on the link in the email to continue the registration process.

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Use the Security code provided on your billing statement. Please no emails from the domains of .me or other cloud based domains.

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UtilityTrakR™

User Registration

[Go Back](#)

**Security Code**   
*The Security Code is case sensitive and must be entered exactly as it appears on your invoice.*

**Email Address**   
*Please provide a valid email address. We will send a verification email to your email account.*

**Confirm Email**    
*Re-enter your email address for confirmation.*

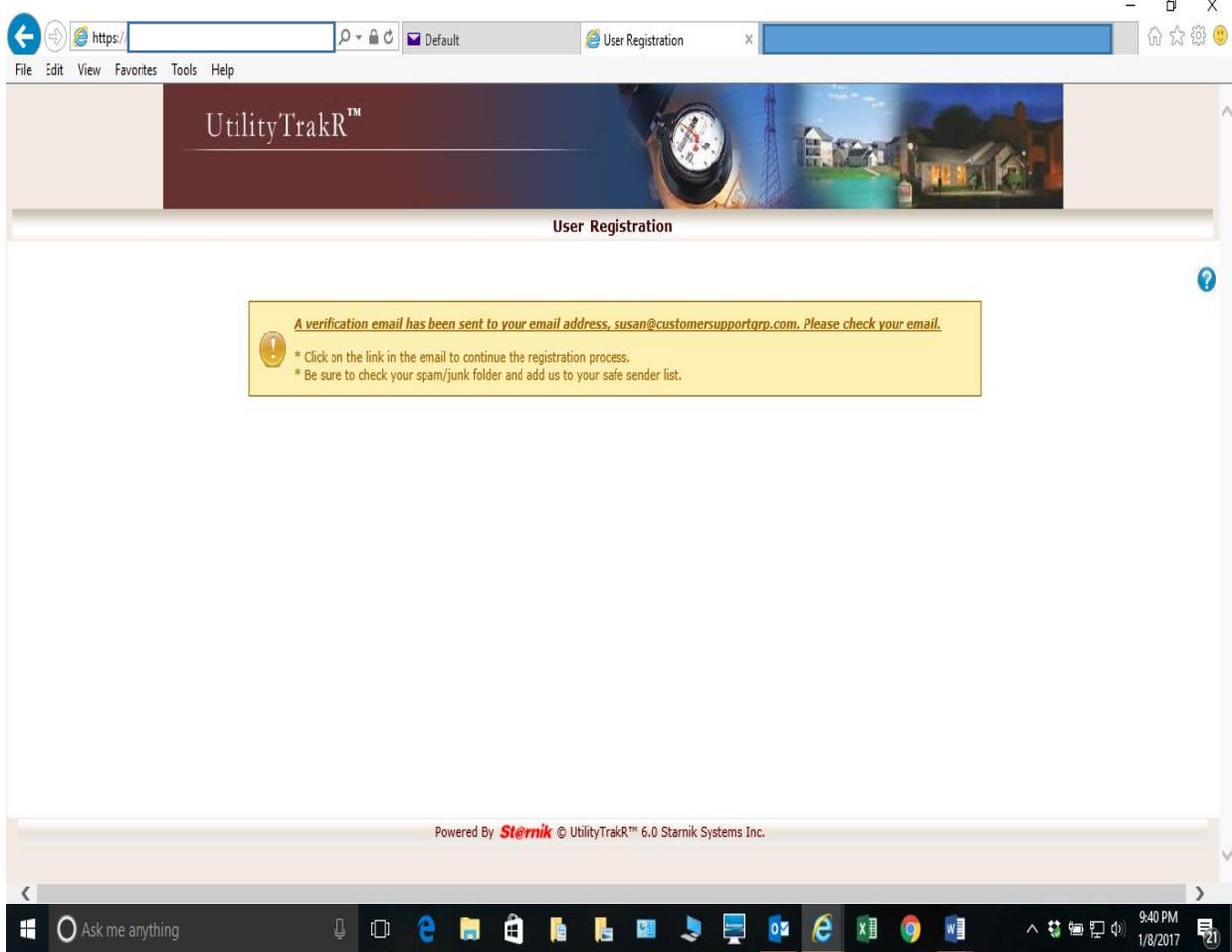
**Instructions**  
\* Once you've received a verification email, click on the link in the email to continue the registration process.

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Once you have entered your Security code and email address Click the Send Verification Email button.

# User Registration

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An email verification link has been sent. Please look in your junk or spam folder if you do not see it in your inbox. Click on this link to finish setting up your account.

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The screenshot shows an email client window titled "Report" and "Online Account : Email Address Verification - Message (HTML)". The email is from "donotreply@starnik.net" and is titled "Report". The body of the email contains the following text:

Dear Joe Smith,

To help maintain the security of your account, please verify your email address by clicking the following link:

[https://www.starnik.net/UtilityTrakR/UT5/CurrentR\\_Default.aspx](https://www.starnik.net/UtilityTrakR/UT5/CurrentR_Default.aspx)

Your email address will be used to aid you in regaining access to your account if needed in the future.

Note: We do not monitor this email account. Please do not directly reply to this email.

Thank you,  
Report

At the bottom of the email body, there is a footer that reads: "UtilityTrakR™ Email Verification Powered by Starnik Systems Inc."

The screenshot also shows the Windows taskbar at the bottom, with the system tray displaying the time as 9:40 PM on 1/8/2017.

This is an example of the link you will need to access from the email in order to then complete the process.

# User Registration

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UtilityTrakR™

## User Registration

Almost Done! Your email, susan@customersupportgrp.com, was successfully verified. Please fill out the following information to complete your user account registration.

[Go Back](#)

**Username**

Username must be between 6 and 50 characters long (letters or numbers), and contain no spaces. The only special characters allowed are (. @ \_ -), and the username must begin with a letter or number.

**Password**

Capitalization matters. Use 6 to 24 characters, include at least 1 number and 1 letter, and no spaces.

Password Strength

**Confirm Password**

**Instructions**

\* You must complete this final step in the registration process in order to access your account.

Please choose or enter a User Name and Password according to the parameters listed.

# User Registration

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Almost Done! Your email, susan@customersupportgrp.com, was successfully verified. Please fill out the following information to complete your user account registration.

[Go Back](#)

**Username**

Username must be between 6 and 50 characters long (letters or numbers), and contain no spaces. The only special characters allowed are (. @ \_ -), and the username must begin with a letter or number.

**Password**  Weak Password

Capitalization matters. Use 6 to 24 characters, include at least 1 number and 1 letter, and no spaces.

**Confirm Password**

**Instructions**

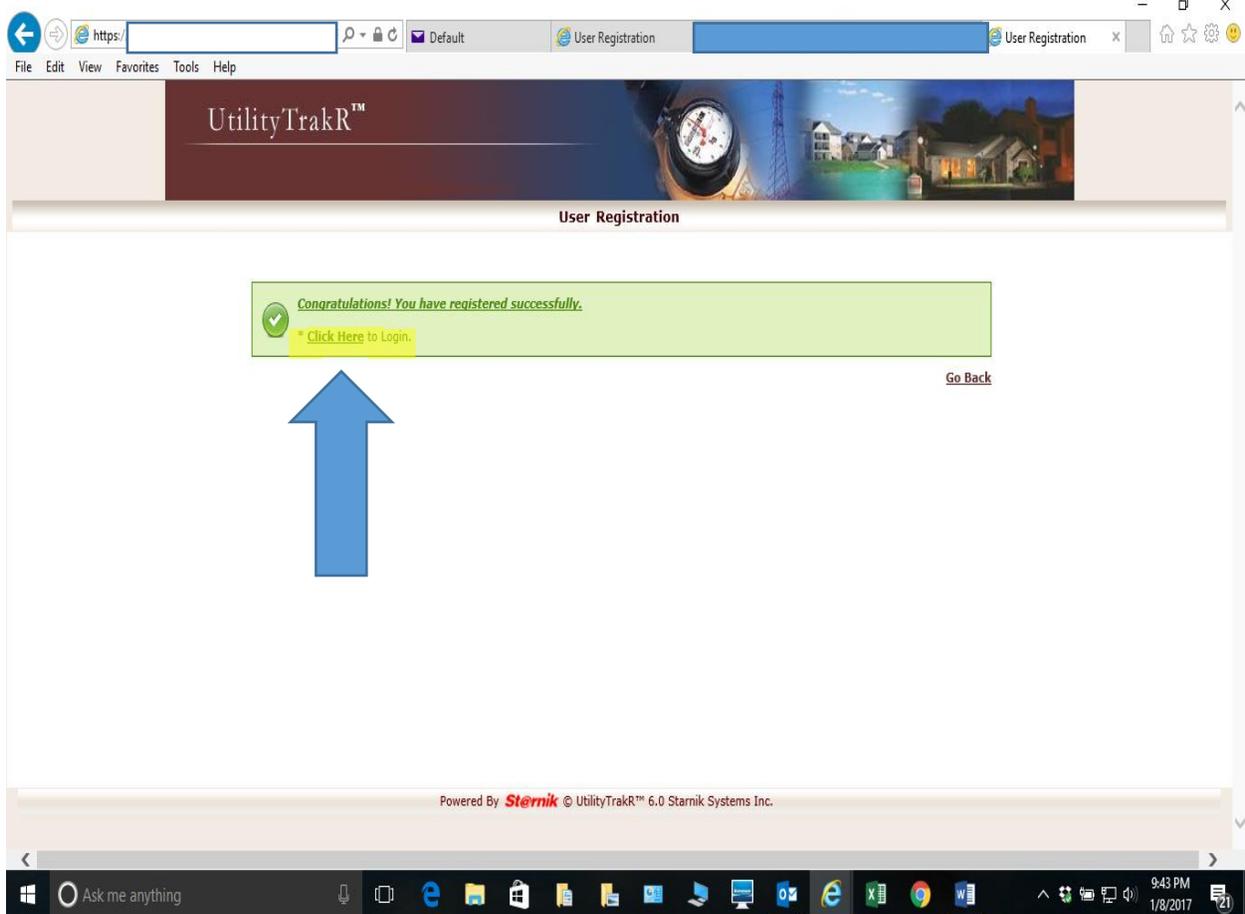
- \* You must complete this final step in the registration process in order to access your account.
- \* We recommend using a strong password.

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Once you have entered your user name and password click on the Signup button.

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The screenshot shows a web browser window with the title "User Registration". The browser's address bar shows "https://". The page header features the "UtilityTrakR™" logo and a navigation menu with "File", "Edit", "View", "Favorites", "Tools", and "Help". Below the header, the page title "User Registration" is displayed. The main content area contains a green confirmation message: "Congratulations! You have registered successfully." with a green checkmark icon. Below this message is a yellow button labeled "Click Here to Login." and a "Go Back" link. A large blue arrow points upwards towards the "Click Here to Login." button. At the bottom of the page, it says "Powered By **Sternik** © UtilityTrakR™ 6.0 Sternik Systems Inc." The Windows taskbar at the bottom shows the time as 9:43 PM on 1/8/2017.

You are now signed up. Please click the click here button to login.

# User Registration

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The screenshot shows the UtilityTrakR Resident Login Page in Internet Explorer. The browser's address bar shows a URL starting with 'https://'. The page title is 'Resident Login'. The main content area features the UtilityTrakR logo at the top left. Below the logo, the text reads 'Resident Login Page' and 'This site is for authorized residents only. Please login to access features on this site.' A 'New User Registration' section contains a 'Username' field with the value 'joesmith010517' and a 'Password' field with masked characters. A red 'Login' button is positioned below the password field. Links for 'Forgot Username or Password' and 'Need Help? (Login Instructions) click here' are provided. The footer of the page states 'Powered By **Sternik** © UtilityTrakR™ 6.0 Sternik Systems Inc.' The Windows taskbar at the bottom shows the system tray with the time 9:44 PM on 1/8/2017 and various application icons.

This is the screen you will now use to sign into your account. Just enter you user name and password you created.

# User Registration

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UtilityTrakR™

Resident Accounts Account Profile Log Out

**Resident Account Information**

**Demo Property**

**Service Address**  
Unit #: 249-106  
8900 Collinfield  
#249 - 106  
Austin TX 78758

**Joe Smith**  
Account #: 398112

**Billing Address**  
Joe Smith  
8900 Collinfield  
#249 - 106  
Austin TX 78758

Your Current Balance is : 0

[Pay Now](#) [EBill](#)

**List of Transactions**

Transaction Date	Log Date	Type	Description	Amount	Current Balance	Invoice
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9:45 PM  
1/8/2017

You are now signed into your account.